



CULTURE, FREE TIME AND SPORTS

LIBRARIES AND CULTURAL CENTRES

There are cultural centres in each neighbourhood, and thanks to them we have a large cultural offering, such as free libraries, cultural events and other activities. We also have a great amount of affordable courses. In the cultural centres you can also access the **KZ-GUNEAK**, which are spaces that promote learning new technologies for free.

www.donostiakultura.com

"HAURTXOKOAK" AND "GAZTELEKUAK"

Educational play spaces for children and young people between 6 and 17 years old. There are 15 different spaces around the city, look for the one nearest you. From Tuesday through Saturday. Closed in July and August. Free entrance.

Youth Department

Mari 1 - 2nd - Goikoa Palace

Timetable: Monday-Friday, 9am-2pm.

www.donostia.eus

SPORTS CENTRES

There are plenty of sports centres all around the city (football fields, frontons, open-air courts, sports centres and many others). Sports centres are located in each neighbourhood (Antiguo, Ibaeta, Gros, etc.) and to use them you must apply for a membership card, paying the respective fee. You can find more information about what fee applies to you at this address:

MUNICIPAL SPORTS BOARD

Anoeta Ride 18 - 1333

20080 Donostia/San Sebastian

[\(+34\) 943 48 18 50](tel:+34943481850)

www.donostiakirola.eus

www.bitymina.com



Donostiaiko Udala
Ayuntamiento de San Sebastián

San Sebastian's Resource Guide



eu



克 d



Welcome to San Sebastian!

There are 183,000 people from 140 different countries living in this town. San Sebastian is located in the Basque Country. The native language is Basque and Spanish is an official language too. In this town, we believe in gender equality, we defend human rights for everybody and work to live together. We believe that diversity is one of the greatest assets we have and that learning from one another will only add to this.

Our aim is to build a city where everyone participates and to form a city project based on solidarity.



CITY HALL

Ijentea Street 1

20003 Donostia/San Sebastian

[\(+34\) 943 48 10 00](tel:+34943481000)

www.donostia.eus

Udalinfo: Citizen Services

Ijentea Street 1

20003 Donostia/San Sebastian

www.udalinfo.eus



PUBLIC OUTREACH

How you can participate in your town and neighbourhood. You'll find information about different associations in the city.

PUBLIC OUTREACH DEPARTMENT

Ijentea Street 6

20003 Donostia/San Sebastian

[\(+34\) 943 48 13 56](tel:+34943481356)

CULTURAL DIVERSITY DEPARTMENT

Aiete Palace,

House for the Peace and Rights.

Aiete Ride 65

20009 Donostia/San Sebastian

[\(+34\) 943 48 14 98](tel:+34943481498)

diversidadcultural@donostia.eus

WOMEN'S HOUSE

Okendo Street 9

20004 Donostia/San Sebastian

[\(+34\) 943 48 34 70](tel:+34943483470)



Donostiaiko Udala
Ayuntamiento de San Sebastián



HEALTH

From the moment you register in the census, you have the right to receive healthcare with Osakidetza, but you must obtain the healthcare card required by your neighbourhood's healthcare centre. Those who register with Social Security will receive the Healthcare Registration Card (TIS). People who are in an irregular administrative situation can find out more about their rights at the nearest health centre.

HEALTH CENTRES

There are health centres in every neighbourhood.

www.osakidetza.euskadi.eus

HOSPITAL IN SAN SEBASTIAN

General Hospital. Mother's and Children's Hospital. Psychiatric Hospital. A&E Department.

Dr. Begiristain Ride

20014 Donostia/San Sebastian

☎ (+34) 943 00 70 00 (general number).

Emergencies: (+34) 943 00 70 53

Psychiatric emergencies:

(+34) 943 00 60 60

www.hospitaldonostia.eus

EMERGENCY HOUSE

Bengoetxea Street 4

20004 Donostia/San Sebastian

☎ (+34) 943 44 06 33

SOCIAL SERVICES

The City Hall has several social services centres in different neighbourhoods. Every citizen has the right to receive social assistance and information and depending on your economic, personal and social situation, you will have access to different social and economic benefits.

For more information, go to the social services centre in your neighbourhood.

SOCIAL WELFARE MANAGEMENT

Urdaneta Street 13

☎ 010 / (+34) 943 481400

MUNICIPAL SERVICE FOR SOCIAL EMERGENCIES (SMUS)

If you have an emergency or you are not registered with the census, you can go to SMUS.

Urdaneta Street 13

20006 Donostia/San Sebastian

☎ 092 (Municipal Police)

and 112 (Emergency number)

(24/7, holidays included)

✉ gluz_smus@donostia.eus

HOUSING

ETXEGINTZA OF SAN SEBASTIAN: MUNICIPAL HOUSING PROGRAMME

Municipal housing for purchase or rent.

Mari Street 1

Goikoa Palace

20003 Donostia/San Sebastian

☎ (+34) 943 48 17 65

www.donostia.eus

✉ etxegintza@donostia.eus

aloka_bide@donostia.eus

ETXEBIDE OF SAN SEBASTIAN: BASQUE GOVERNMENT HOUSING PROGRAMME

Basque Government housing for purchase or rent.

Andia Street 13

20004 Donostia/San Sebastian

☎ (+34) 943 02 28 34

www.etxebide.eus

ALOKABIDE DONOSTIA

Wide offering of housing for rent.

Mari Street 1

Goikoa Palace

20003 Donostia/San Sebastian

☎ (+34) 943 48 10 40 / 943 48 16 99

Fax: (+34) 943 42 95 86

www.donostia.eus

✉ alokabide@donostia.eus

EDUCATION

Education between 6 and 16 is obligatory. However, school attendance is free starting at 3 years old and there is a wide offering of nursery schools for children age 0-2.

Studies may be conducted in both public schools found in all neighbourhoods or in several private schools. Classification of education levels:

0-2	NURSERY SCHOOL
3-6	PRE-SCHOOL EDUCATION
6-12	PRIMARY SCHOOL
12-16	SECONDARY SCHOOL
14-16	PROGRAMS FOR INITIAL PROFESSIONAL QUALIFICATION
+ 16	HIGH SCHOOL / INTERMEDIATE PROFESSIONAL TRAINING
+ 18	UNIVERSITY DEGREE / ADVANCED PROFESSIONAL TRAINING

City Hall Education Office

Education Department

Mari street 1-2nd

Goikoa Palace

20003 Donostia/San Sebastian

☎ (+34) 943 48 14 26 - 48 14 02

Fax: (+34) 943 48 38 87

www.donostia.eus

REGIONAL DELEGATION OF THE DEPARTMENT OF EDUCATION, RESEARCH AND UNIVERSITY OF THE BASQUE GOVERNMENT

You can manage enrolment past the deadline.

Andia Street 13

20004 Donostia/San Sebastian

☎ (+34) 943 02 28 50

www.hezkuntza.ejgv.eus

JOB ORIENTATION

Most citizens use different methods to look for employment: orientation centres, ads in the press, websites, ad boards, and temporary employment companies.

The public organisations that regulate employment are Fomento San Sebastian and LANBIDE. They offer job preparatory programmes, job skills, professional orientation and unemployment benefits.

SAN SEBASTIAN'S PROMOTION DEPARTMENTS

Victoria Eugenia Building

(access by Queen Regent), number 8

☎ (+34) 943 48 28 00

www.fomentosansebastian.org

LANBIDE

Marino Tabuyo 14

20013 Donostia/San Sebastian

☎ (+34) 943 02 38 23

www.lanbide.eus

Zarautz 58

20018 Donostia/San Sebastian

☎ (+34) 943 02 38 36

www.lanbide.eus

RESOURCES FOR LEARNING BASQUE

CITY HALL BASQUE LANGUAGE DEPARTMENT

Constitution Square 2

20003 Donostia/San Sebastian

☎ (+34) 943 48 37 50

EPA (EDUCATION FOR ADULTS)

Ignacio Zuloaga Building

Atarizar 22

20013 Donostia/San Sebastian

☎ (+34) 943 27 00 10

Villa Salia

Jai Alai 17

20012 Donostia/San Sebastian

☎ (+34) 943 27 30 71

Ondarreta

Logroño 7

20005 Donostia/San Sebastian

☎ (+34) 943 22 46 31

LANGUAGE SCHOOL

Bizkaia Ride 22

20011 Donostia

☎ (+34) 943 28 63 12

✉ info@eoidonheo.org

www.eoidonheo.org

OTHER INTERESTING INFORMATION

MUNICIPAL POLICE

Easo Street 41

20006 Donostia/San Sebastian

☎ Information: (+34) 943 48 13 20

Emergencies: 092

ARARTEKO Citizen Defence

Liberty Avenue 26 - 4

20004 Donostia/San Sebastian

☎ (+34) 943 42 08 88

www.ararteko.eus

For more information, please visit the San Sebastian Resources website:

recursos.donostia.eus